

## **CLAIM FORM** | For Hospital Care Benefits

Send claim form/related documents to:

- Attn: Claims Department **USAble Life** P.O. Box 1650 Little Rock, AR 72203-1650
- Email: claims@usablelife.com
- **Fax:** 501-235-8416 (if faxing. original claim form documents must also be mailed to us)

#### Thank you for selecting coverage from USAble Life.

- Included are the necessary forms to file a claim.
- Complete each form, with all the information sections that apply to your claim, and sign.
- For more space, attach additional pages with required information.
- For clarity, the Insured is referred to as "you", "your" and "patient" on this form.
- Special note on timing: A claim must be received within 90 days of the event, loss or date of service (unless state law indicates otherwise).

You may reach us with any guestions at 800-370-5856, Monday-Friday, 8:00 a.m. to 5:00 p.m. CT.

| Insured Information  | Type of claim O Inpatient hospital  | ization O Hospitalized for accident or   | Hospitalized for accident or injury |  |  |  |  |  |
|--|---|--|-------------------------------------|--|--|--|--|--|
| List your personal information.                                | Name of insured   | Social Security Number                   | Birth date                          |  |  |  |  |  |
|  | Gender O Male O Female  | Email address                            |                                     |  |  |  |  |  |
|  | •   |  |                                     |  |  |  |  |  |
|  | Home address  |  |                                     |  |  |  |  |  |
|  | City  | ate Zip                                  | Best phone number                   |  |  |  |  |  |
|  | Employer name   | •  | •                                   |  |  |  |  |  |
|  | •   |  |                                     |  |  |  |  |  |
|  | Current employment status O Full-time O Retired O On leave O Unemployed If not full-time, what was the date last worked? (month/day/year)   |  |                                     |  |  |  |  |  |
| Patient Information  | 0   |  |                                     |  |  |  |  |  |
| Only complete if a dependent was the hospital patient.         | Name of person hospitalized •   | Social Security Number •                 | Birth date                          |  |  |  |  |  |
|  | Gender O Male O Female  | Relation to insured OSp                  | oouse O Child O Other (specify):    |  |  |  |  |  |
|  | If child, living in your household?   |  |                                     |  |  |  |  |  |
|  | If child, full-time student? • Yes  | ○ No <i>If yes,</i> provide school na    | me:                                 |  |  |  |  |  |
| Hospitalization Description                                    |   | •  |                                     |  |  |  |  |  |
| Tell us why you or your dependent were hospitalized and reason | Nature of accident or injury  | Where did it occur?                      |                                     |  |  |  |  |  |
| for claim.   | How did it happen? When did it occur? (date and time of day)  |  |                                     |  |  |  |  |  |
|  | Has the patient had other medical attention in the past 5 years? O Yes O No If yes, describe conditions, names of doctors consulted, hospitals where treated, their addresses and dates seen. |  |                                     |  |  |  |  |  |
| Hospital Information   |   |  |                                     |  |  |  |  |  |
| Provide information on your hospital or doctor.                | Date of first treatment   | First treated by O Hos                   | pital O Physician<br>               |  |  |  |  |  |
|  | Name of hospital or physician •   |  |                                     |  |  |  |  |  |
|  | Address   |  |                                     |  |  |  |  |  |
|  | City  | tate Zip                                 | Phone number                        |  |  |  |  |  |
| Itemized Bills   | •   | •  | •                                   |  |  |  |  |  |
| Include your itemized bills.                                   | Reminder: Be sure to obtain and incl  | ude itemized copies of your bills from h | ospitals and all medical providers. |  |  |  |  |  |
| Signature  |   |  |                                     |  |  |  |  |  |
| Sign and date this form.                                       | I attest to the fact that the information I have provided above is to the best of my knowledge, complete and accurate   |  |                                     |  |  |  |  |  |
|  | Patient's name  | Best phone number                        |                                     |  |  |  |  |  |
|  | Patient's signature   | Date<br>•                                |                                     |  |  |  |  |  |
|  |   |  |                                     |  |  |  |  |  |

△ Fraud Warning: Except as noted in the separate Fraud Notice, any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Rev 8-19 CL-HIP2-IS (8-13)

# LITTLE ROCK SCHOOL DISTRICT EMPLOYEE PLEASE USE THE INFORMATION ON THE ATTACHED ITEMIZED BILL FOR THIS PAGE

USAble Life

## ATTENDING PHYSICIAN'S STATEMENT | For Hospital Care Benefits

Send claim form/related documents to:

Attn: Claims Department
 USAble Life
 P.O. Box 1650
 Little Rock, AR 72203-1650

- Email: claims@usablelife.com
- Fax: 501-235-8416

#### Thank you for selecting coverage from USAble Life.

• Please have your physician complete this form, sign and date. You may reach us with any questions at 800-370-5856, Monday-Friday, 8:00 a.m. to 5:00 p.m. CT.

#### Attn: Physician

- The named insured below has filed a claim for benefits due to hospitalization.
- The insured has given us authorization (see attached) to obtain information needed to assess the claim.
- Please answer the questions below and return to us with the supporting documentation.

|  | eı |  |  |  |  |  |  |
|--|----|--|--|--|--|--|--|
|  |    |  |  |  |  |  |  |
|  |    |  |  |  |  |  |  |
|  |    |  |  |  |  |  |  |

| alient iniormation                      |  |                    |                               |                                    |   |                                 |  |  |
|---|--|--------------------|-------------------------------|------------------------------------|---|---------------------------------|--|--|
| Fell us about your patient's condition. | Patient's full name  |                    | ecurity Nu                    |                                    | Birth date                              |                                 |  |  |
|   | Nature of injury or illness (include ICD Codes)  |                    |                               |                                    |   |                                 |  |  |
|   | • When did it occur? (date and time of day)  |                    |                               |                                    |   |                                 |  |  |
|   | Date patient first consu   | Date syn           | Date symptoms first appeared? |                                    |   |                                 |  |  |
|   | Has the patient ever had If Yes, when?   | l same or similar  | condition?                    | ○ Yes                              | O No                                    |                                 |  |  |
|   | If hospitalized, date:   |                    | O In pat                      | ent                                | O Outpatier                             |                                 |  |  |
|   | Hospital name  |                    | Citv                          |                                    |   | State<br>*                      |  |  |
|   | If loss of limb, was it th   | rough or above w   | rist or ankle joint?          | ○ Yes                              | O No                                    |                                 |  |  |
| Physician's Information & Signature     | If loss of limb, was it through or above wrist or ankle joint? O Yes O No  If loss of sight, is it permanent or irrecoverable? O Yes O No  If Yes, on what date did it become so? If No, what percentage of sight remains? |                    |                               |                                    |   |                                 |  |  |
|   | Was the loss of sight or dismemberment solely due to accidental bodily injury without other causes? • Yes • N If No, please explain.   |                    |                               |                                    |   |                                 |  |  |
|   | Were any surgical procedures involved?   |                    |                               |                                    |   |                                 |  |  |
|   | If loss due to burn, spec<br>O First Degree  | ze:<br>ree         |                               | gree<br>es of body surface burned: |   |                                 |  |  |
|   | If loss due to dislocation If Yes, Open  | n, complete sepai  | ration? O Yes O Closed reduct | $\bigcirc$ No                      |   |                                 |  |  |
|   | If loss due to fracture:   | ○ Simple           | O Compound                    | O Open                             | reduction                               | O Closed reduction              |  |  |
|   | lf loss due to laceration<br>Total length:<br>Type of repair:  | :                  |                               |                                    |   | ○ Greater than 15.24 cm ○ Other |  |  |
| Provide your information,               | I attest to the fact that th   | e information I ha | ve provided above i           | s to the be                        | st of my knowl                          | edge, complete and accurate     |  |  |
| sign and date.                          | Physician's name   |                    | Degree                        |                                    |   | Phone                           |  |  |
|   | Physician's signature  |                    | Date                          |                                    |   |                                 |  |  |
|   | Physician's address  |                    |                               |                                    |   |                                 |  |  |
|   | City   | State              | Zip                           |                                    |   | Fax<br>•                        |  |  |
|   |  | •••••              |                               | •••••                              | • |                                 |  |  |

▲ Fraud Warning: Except as noted in the separate Fraud Notice, any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

CL-HIP2-APS (8-13) Rev 8-19



### **AUTHORIZATION** | To Disclose, Obtain and Use Personal Information

Read and sign below.

In signing below, I represent the statements I may have provided for claim review are true, complete and correct. I hereby authorize third persons, including, without limitation: any financial institution, consumer reporting agency, insurance company or reinsurer, insurance service organization such as the MIB, Inc., benefit plan administrator, health plan, hospital, health care provider, pharmacy, laboratory, business associate, governmental entity (federal, state, or local), or any other organization or individual (collectively "Third Parties"); to disclose the minimum necessary personal, financial and health information, including physical, psychological, psychiatric, drug or substance use and communicable disease diagnosis or treatment information ("Personal Information") to USAble Life (the "Company"), its representatives or agents in connection with underwriting, claim evaluation or processing, medical or disability assessment and management, or treatment, payment, and operations related activities (the "Permitted Activities"). The Company may possess and further disclose Personal Information obtained from me, Third Parties, or developed by the Company to other Third Parties, claim or medical management organizations, investigative firms, agents, employees, consultants and others who have a legitimate business interest in obtaining the minimum necessary Personal Information in connection with the Permitted Activities. If any provision of this authorization is or becomes invalid or unenforceable pursuant to applicable Federal or State laws, it shall be ineffective only to the extent of such invalidity or unenforceability, and the remaining provisions of this authorization shall not be affected.

This authorization is valid for the lesser of: the period that my coverage from the Company remains in effect or; if this authorization is given in connection with the Company's consideration of a claim for benefits, for the duration of the Company's consideration of that claim. I have the right to revoke this authorization, in writing, at any time or to refuse to sign this authorization. I acknowledge that if I do so, that revocation may adversely affect the completion of the Permitted Activities, including the denial of a claim for benefits. Any written revocation of this authorization shall become effective upon receipt by the Company, but shall not apply retroactively as to Personal Information that has been previously disclosed, obtained or used in accordance with this authorization. A photocopy of this form is as valid as the original. A copy of this authorization will be provided to me or my authorized representative upon request.

#### Signature

Sign and date this form.

#### I have executed this authorization intending that it will be effective on and after:

Date

Signature

Printed name

Return original with your claim and retain a copy of this authorization and claim form for your records.

H&P-AUTH (8-13) Rev. 8-19

#### FOR YOUR PROTECTION, THE LAWS OF SOME STATES MAY REQUIRE US TO FURNISH YOU WITH THE FOLLOWING NOTICE:

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is quilty of a crime and may be subject to fines and confinement in prison. Please see below for special notices required by state law.

- **AL Residents Only:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.
- **AK Residents Only:** Any person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.
- **AZ Residents Only:** Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.
- **CA Residents Only:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.
- **CO Residents Only:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.
- **DE, ID, IN, OK Residents Only:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.
- **DC Residents Only:** Warning: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.
- **FL Residents Only:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony of the third degree.
- **KS Residents Only:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and subject to fines and confinement in prison as determined by a court of law.
- **KY Residents Only:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.
- **ME and TN Residents Only:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines and denial of insurance benefits.
- **MD, RI, TX Residents Only:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.
- MN Residents Only: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.
- **NH Residents Only:** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.
- NJ Residents Only: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.
- **OH Residents Only:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is quilty of insurance fraud.
- **OR Residents Only:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be quilty of a crime and subject to fines and confinement in prison.
- **PA Residents Only:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.
- **VT Resident Only:** Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.
- **VA and WA Residents Only:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

| ▼ SIGN AND DATE BELOW                                    |                             |              |                 |
|--|-----------------------------|--------------|-----------------|
| I have read and understand the Fraud Warning that applie | s to my state of residence. |              |                 |
|  |                             |              |                 |
| LAST NAME, FIRST NAME, MI (PRINTED)                      | SIGNATURE                   | TODAY'S DATE |                 |
| CI -FRAUD (6-16)   |                             |              | REVISION (2-18) |